

# Frequently Asked Questions: 1098-T

## Why did I receive a 1098-T tax form? Am I eligible to claim the tax credit?

You received a form because your higher education expenses may be eligible for federal tax benefits. Our records show that you were enrolled in courses at San Bernardino Valley College/Crafton Hills College, which were paid by you in the tax year in question.

Please see the resource below to determine if you are eligible to claim the tax credit. The College **cannot** provide tax advice, so you may want to consult the IRS or a tax professional.

- [IRS Publication 970 - Tax Benefits for Education](#)

## When and where will the 1098-T be mailed?

Forms will be mailed on or before January 31 to the student's address on record. If you signed up by January 1, 2019 to consent for electronic delivery, you will receive an email notification once the 1098-T form is available.

## Why haven't I received my 1098-T form?

In certain situations, a 1098-T may **not** have been generated:

- If the student was on full scholarship and **no** tuition and fees were paid by the student.
- If the student enrolled in 2017 for classes taken in 2018, payments are not reflected in the tax year 2018. When reviewing your records, please take into consideration actual enrollment/drop dates.

## Where can I get a copy of my 1098-T?

To get a copy of the 1098-T form, please go to:

<https://heartland.ecsi.net/index.main.html#/access/lookup>

## The tuition and fees reflected on my 1098-T form do not match my records. Why?

The 1098-T form reflects **qualified** tuition and fees paid by you for the tax year in question. Some charges for a semester may have been paid outside of the calendar year and are not reported.

## Who can I call if I have questions about my 1098-T form?

Please call 1-866-428-1098.